

# Informatics Monthly Operations

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The following briefly describes what the Department of Informatics (as a single entity) concentrated its efforts on in the Month of August, 2009.

**GIS Architecture** activities included but were not limited to:

- Met with Environmental Systems Research Inc. (ESRI) regarding potential partnership for the Eyes @ Westfield SharePoint and GIS web map application.
- Met with the Cad-to-GIS Workgroup to collaborate on state wide GIS standards.
- Met with Hamilton County Local Government GIS Technical Advisory Group (HagTag) to discuss the concepts of new standards and workflows for a county wide address reconciliation initiative. This project has been initiated in order for the Youth Assistance Program (YAP) to have a single county wide address database to work from.

**Technical Operations** activities included but were not limited to:

- Focused troubleshooting on video conferencing system
  - Opened firewall ports for outbound calls
- Handed off fiber access discussion between Riverview and Westfield
- Implemented two new iPhones
- Reviewed Police vendor remote access abilities
- Resolved Noblesville membership question in HHPA
- Completed file server migration to virtual environment
  - Moved datacenter relocation project into next phase of disaster recovery planning and implementation
- Pre-planning for employee training program
- Initiated cell repeater installation project
- Began discussion regarding domain trust with Hamilton County
- Tweaked mail filter
- Attended leadership training
- Troubleshot public Wi-Fi availability

- Registered for SharePoint conference
- Worked on Eyes 1.5
- Fire apparatus tough book replacement
- Police air card diversification initiative
- ADP component install/configurations
- Office 2007 rollout completion
- Police mobile desktop replacement initiative
- Updating of standard Symantec Ghost images

**Professional Services** activities included but were not limited to:

- Completed merge of Public Works criteria into newly structured list within ClerkWorks
- Enhanced functionality (Resubmit, edited Workflow, etc.) in ClerkWorks
- WPD non-ruggedized laptops
- Follow-up with L3 support via SSH
- Shot series of GPS points/ACAD drawings and GIS maps to Terra Site Development, Inc. for the new wells to be dug on the Horseshoe property. [Click here to see the map in the GIS Map Inventory.](#)
- Updated the trail status to Existing for the Monon Trail portion from 146<sup>th</sup> to 156<sup>th</sup> in both our SDE dataset and the SDE dataset on the Coronado server at the county. [Click here to see the county Parks and Trails Map.](#)
- Created a series of four maps, 42" x 72" for the Grand Junction Design Workshop Charrette. [Click here to see one of the maps in this series.](#)
- Springmill Commons and Westfield Auto Zone were approved their as-built submittal.
- Customer Service and Public Works Utility Department Completed 394 service requests/work orders in August, therefore this sharepoint site proves to be vital in the City's initiative to do more with less.
- Provided the Parks Department options for accepting credit cards for shelter rental and program sports.
- Helped Carrie set up the City of Westfield for a Twitter Account.
- Sam and I helped stuff backpacks for 253 kids for open doors on August 6
- We resolved 199 HelpDesk tickets & 503 Geo-locate tickets

