

Trash Service Survey

1. Welcome to the Trash Service Survey!

Thank you for your hard work and dedication to WeCAN!

As a representative of your HOA/neighborhood, you will fill out the information on behalf of the residents in your area.

The beginning of the survey will ask general questions about all the residents in the neighborhood (you may have to do some internal polling).

The pages following ask detailed information about service. Please answer those questions to the best of your ability based on your service. If you have detailed information about a different provider, please fill out another survey.

2. General Questions

* 1. Please enter the following:

Neighborhood	<input type="text"/>
Approximately how many homes	<input type="text"/>
Name	<input type="text"/>
HOA Title (If Applicable)	<input type="text"/>
E-mail	<input type="text"/>

* 2. Approximately how many residents in your neighborhood have each of these services? (please write out as number)

Ray's	<input type="text"/>
Republic	<input type="text"/>
Waste Management	<input type="text"/>
Other (please specify)	<input type="text"/>

* 3. Please check Yes if the residents are engaged in contracts with the service provider.

	Yes	No	Don't Know
Ray's	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Republic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Waste Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. If known, please indicate the total costs of each service provider in your neighborhood. (If costs vary within your neighborhood, please indicate the high cost, low cost)

Ray's	<input type="text"/>
Republic	<input type="text"/>
Waste Management	<input type="text"/>
Other	<input type="text"/>

3. Detailed Trash Service Questions

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1. What service do you have?

- Ray's
- Republic
- Waste Management
- Other

2. What day(s) of the week is the trash picked up by the provider?

- Sunday
- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Don't Know

3. Who provides the trash container?

- Resident
- Trash Service Provider

Is there a fee for the container? (if yes, please indicate cost)

4. Is recycling included in the service?

- Yes
- No
- No, but it is offered
- Don't know

Please indicate cost

5. Do you have organic matter removal as part of your service?

- Yes
- No
- No, but it is offered
- Don't know

Please indicate cost

6. How are leaves, tree limbs, etc. removed?

Removal service provider

Cost for removal

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7. Does the provider provide for heavy trash pick up?

Yes

No

Don't Know

If yes, please indicate how frequent and the cost

4. Billing Information

1. How often is the bill paid?

Monthly

Quarterly

Yearly

Other

Other (please specify)

2. How is the service billed?

Individually

HOA

Other

Other (please specify)

3. What is the total trash service bill?

4. Is a fuel surcharge or any other miscellaneous types of fees included in the bill?
(Please specify type of fee and cost in the blank)

Fuel Surcharge

Other

Other

Other

Other

5. Contract

1. Is there a contract?

Yes

No

Don't Know

6. Contract

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1. Can the contract be terminated without penalty?

Yes

No

Don't Know

7. Contract

1. What is the contract expiration date if not able to terminate immediately (month/year)?

8. End

1. Please provide any details that were not included in the survey. Thank you for your time!!