

Map for the Monon Trail Signs	10/2/2009	Provided a map to be placed on the back of all the Monon Trail Metal Signs for users of the trail. This map shows the restroom facilities, current and future trails as well as the major street intersections.
Internet Hydrant Flusing Map	10/9/2009	Provided a new way of completing the hydrant flushing maintenance program by providing an online GIS map with a complimentary MS sharepoint site. The online map is used to help flush the hydrants in their zones and order of flow...and the sharepoint site provides data correction and flush times back to the superintendent. The online map also provides residents a way to view when their hydrant was flushed.
Horseshoe Property map	10/22/2009	Provided spot elevation via gps and property with orthos map to Engineering for analysis of the horseshoe property.
GISP	9/25/2009	Leane met the standards and requirements to be recognized as a GISP Geographic Information System Professional.
ArcGIS Desktop III: GIS Workflows and Analysis	10/13/2009	Leane completed this course by ESRI.
Anti-Virus on WPD laptops	10/27/2009	Received communications from OSSI regarding a virus which has the potential to dramatically affect the OSSI application and general network security - WPD laptops had not yet received the ForeFront anti-virus security client and therefore we immediately gathered WPD laptops and deployed the anti-virus.
October Locates	11/2/2009	Received and cleared 430 locate requests for the month of October.
Com Dev in-Car Printer(s)	11/9/2009	CD in-Car printers. No more hand writing notes twice, only to return to the office and type them into the comp for digital record.
CS Shut-Off Process	10/2/2009	Worked with Cust Serv to produce a SP function whereby all delinquent activity relating to shutting off and turning water on would run through this list. This directly affects and dramatically increases productivity within both our Water and Cust Service crews.
Com Dev - Dev Constr 'Development Intranet'	10/1/2009	Continued discussion about joined efforts between Development Constr and Com Dev regarding Westfield Development. Started building site which will house most data and actions as defined by shared duties.
Sharepoint 2010 Conference !NEW	10/18/2009	Mark Goshorn and Derrick Cash attended a Sharepoint 2010 conference from October 18th - the 23rd. Much information was provided for both our existing '07 environment, potential upgrades to best prepare for '10, and many examples as to how we may best take advantage of these upgrades in the near and distant future.
Development of City's website !NEW	10/1/2009	No exact dates, but throughout the month of October Derek Todd worked with Carrie Cason and others in order to continue development on the next generation of the City's website.
Keystone (Clerk Treasurer's office) issues !NEW	10/12/2009	Resolved issue with software due to update gone bad.
IE 8 !NEW	10/19/2009	Upgraded everyone's Internet Explorer browser to IE 8.
Deployed more WPD Non-Ruggedized laptops !NEW	10/1/2009	Throughout the month of October, we worked with the individual needs of WPD to deploy more of the non-ruggedized laptops.
Researched Wireless Signal Repeater !NEW	10/1/2009	Wireless Signal Repeater intended to increase cell phone strength within CS building.
HD Tickets !NEW	10/31/2009	Throughout the month of October, we resolved over 186 helpdesk tickets.

Informatics HelpDesk LSP HelpDesk

Admin	19	
Chamber	1	
Clerk Treasurer	4	
Com Dev	12	
Econ Dev	3	
Enterprise	4	
WFD	15	20
Informatics	21	
Parks	13	
WPD	8	19
PW Admin	4	
PW Cust Serv	8	
PW Dev Constr	9	
PW Engineering	8	
PW Fiber	5	
PW I&C	1	
PW Stormwater	1	
PW Street	6	
PW Wastewater	3	
PW Water	2	

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186

