



For Immediate Release

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## Westfield Winter Gas Bills to be Significantly Lower This Year

**INDIANAPOLIS** – Citizens Energy Group announced today natural gas bills for Westfield customers will be much lower than last winter (November through March) if temperatures are normal. The average residential gas bill during that time was about \$717. This year, assuming normal weather and typical usage, the average residential gas bill will be about \$519 or about 28% lower than last year.

Natural gas prices are not set by local utilities but rather by the market forces of supply and demand. Prices have fallen significantly in the past five years because of increases in U.S. production. Natural gas costs are passed on to customers on a dollar-for-dollar basis.

“We are very pleased the drop in natural gas has a positive impact on our customers,” said Jeff Harrison, President and CEO of Citizens Energy Group. “Natural gas continues to be a stable, clean-burning fuel source. Even with the decrease, we understand some customers may still struggle to pay their bill so we continue to offer financial assistance.”

### **Assistance is Available**

Westfield residents in need of assistance should call the Hamilton County Community Action Agency at 317-773-2221 or Connect to Help at 211. If customers are falling behind on their bill, they are urged to call Citizens at 317-924-3311.

Citizens recommends all customers enroll in the Budget Plan to help manage their utility costs. To be eligible for the Budget Plan, customers need to be current on their bill and have a good payment history. To sign up for Budget Billing, customers should call 317-924-3311 or visit [CitizensEnergyGroup.com](http://CitizensEnergyGroup.com).

### **Ways to Save**

- **Replace your furnace filter** - Changing your furnace filter once a month helps your furnace work more efficiently.
- **Dial down your thermostat** - A 10-degree reduction for an 8-hour period each day will reduce your heating bill 10 percent.
- **Dial down your water heater** – A 10-degree reduction in water temperature saves 5 percent on energy costs.

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### **About Citizens Energy Group**

*Citizens Energy Group provides safe and reliable utility services to about 800,000 people in Indianapolis. Citizens operates its utilities only for the benefit of customers and the community. Additional information is available online at [www.CitizensEnergyGroup.com](http://www.CitizensEnergyGroup.com) - [Facebook](#) - [Twitter](#) - [YouTube](#)*

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